

# Intergenerational Age Hub

## 20 February 2018

### Actions and notes

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#### Attendees

- Alan Kewley, Sheffield 50+
- Alan McGauley
- Benjamin Christmas, Healthwatch Sheffield
- Diana Stimely, Sheffield 50+
- Elaine Callery, Age UK
- Emma Hinchliffe, Sheffield Futures
- Irene Day, Sheffield 50+
- Isaac Hanson, Sheffield Futures
- Janet Gyte, Age UK
- Jean Goodwin
- Jean Salt, Age UK
- Jeni Upperdine, Sheffield Futures - Talent Match
- Joanna Graves (JG), Age UK Sheffield
- John Bisby, Sheffield 50+
- Julie Southwell, Action
- Kat Navrouzoglou, Victim Support
- Kath Housley, LGBT Sheffield/LGBT+ Hub
- Manju Ray, Sheffield Interfaith
- Margaret O'Keefe, Age UK Sheffield
- Martin Brighton, IndyVolCom
- Mary Allebone, Citizens Advice Sheffield
- Mick Mason, South Yorkshire Police
- Pat Jones
- Patricia Western, Sheffield City Council (SCC)
- Pauline Kimantas, Sheffield Carers Centre
- Rachel Sanchez, SCC
- Rita Thorpe
- Sammy Shaw, Sheffield Futures - Talent Match
- Sandra Baker-Donnelly, Sheffield Domestic Abuse Helpline
- Sophia Arthurs-Hartnett, South Yorkshire Housing Association
- Tania Maneus, Sheffield Futures

#### Apologies

None

#### Actions

- Email [Joanna.Glaves@ageuksheffield.org.uk](mailto:Joanna.Glaves@ageuksheffield.org.uk) if interested in standing for election for Age Hub roles – all
- Email [Joanna.Glaves@ageuksheffield.org.uk](mailto:Joanna.Glaves@ageuksheffield.org.uk) if interested in being involved in SCC Customer Services feedback steering group – all
- Email [joanna.glaves@ageuksheffield.org.uk](mailto:joanna.glaves@ageuksheffield.org.uk) to work on the actions raised in the meeting for either SYP or CAB – all

#### 1. Community safety for older and younger people

- Intergenerational group exercise. Split into small groups to discuss 'What are the primary concerns around personal safety at home or in public for both older and younger people in Sheffield?'
- Each group presented their key concerns to guest speaker PCSO Mick Mason of South Yorkshire Police (SYP) for discussion and feedback.
  - Establish a feedback route to effect change.
  - Drug use in public spaces
  - Slow response times, particularly in relation to 101 calls
  - Clarification on what constitutes an emergency call and what is considered to be less urgent
  - Criminal damage is not being prioritised.
  - Vulnerable older people becoming increasingly isolated in their homes if they live in high crime areas. There is a lack of reassurance visits and patrolling from SYP.

- Once a crime has been reported there does not appear to be feedback for the person reporting.
- Begging on the streets needs to be addressed.
- Satellite police stations needs to be open for local policing to work.
- Buses not arriving on time or at all make people of all ages very vulnerable late at night.
- Issues around gangs and large groups congregating in public can be intimidating
- Action around more and more young people carrying knives and the increase of knife crime.
- People being taken seriously in relation to the reporting of crime
- Domestic violence and the increase of older people reporting
- An input is wanted on fraud and online safety – JG to action
- JG offered to pass on any additional feedback to SYP.

## **2. Understanding entitlements and benefits and how to claim them**

- Mary Allebone presented information about Citizens Advice Sheffield (CAB).
- Comments and questions included:
  - Look at and address ways to reach out to small ethnic groups or isolated communities as they are reluctant to engage with the services.
  - Advertising the available services seems to be lacking. Younger people are unaware of the services that are available to them.
  - Further work needs to be done to ensure the CAB workforce is diverse and representative of all communities.
  - Increase awareness of the small specialist service for carers and links to the Sheffield Carers Centre.

## **3. Age Hub business/Any other business/Actions and notes from the 31 October 2017 Intergenerational Age Hub meeting**

### **Draft Equality Hub Network Memorandum of Understanding (MOU) consultation**

- Ensure you have your say on the proposed changes by completing the survey at <https://sheffield.citizenspace.com/performance-research/draft-equality-hub-network-memorandum-of-understan>.
- Proposed changes include:
  - New roles of Chair and Vice Chair to represent Hubs, not Hub Reps
  - Elections to be held every 2 years, not annually
  - Officers from the grant-funded organisations that coordinate the Hubs won't be allowed to stand for Chair or Vice Chair
- Deadline is Sunday 25 February 2018, 11.59pm.

### **Updates on Age Hub Committee elections**

- The Equality Hub Network Board will consider the feedback from the MOU consultation and agree any changes. Roles will then be finalised and the Age Hub can hold elections.
- Details about elections will be sent out, including how to stand for election, how the ballot will be conducted to allow you to cast your vote as to who you would like to represent you.
- At this time we have received an early expression of interest for the role of Chair.
- We would encourage anybody who has an interest in applying to contact JG on [joanna.glaves@ageuksheffield.org.uk](mailto:joanna.glaves@ageuksheffield.org.uk).

### **Sheffield City Council Communications steering group**

- We still require people to take part in the Communications steering group.
- Please contact JG on [joanna.glaves@ageuksheffield.org.uk](mailto:joanna.glaves@ageuksheffield.org.uk) if you wish to be involved.

## **Newly forged links with Madina Majid possibility of future events to be run together**

Links have been made. Watch this space.

## **Actions and notes from the 31 October 2017 Intergenerational Age Hub meeting**

Housing Equalities Group no longer exists. A joint event planned for this spring is no longer taking place. However, in the future there will be opportunities for the Age Hub on actions and joined-up working on the delivery of the Older People Independent Living Strategy.

### **Any other business**

Please also notify JG on [joanna.glaves@ageuksheffield.org.uk](mailto:joanna.glaves@ageuksheffield.org.uk) to work on the actions raised in the meeting for either SYP or CAB. If you are passionate about either of these particular agenda items, we would like your voice to be heard.

## **4. Information sharing**

- Domestic Abuse Advice Service – information on services provided is available at <http://sheffielddact.org.uk/domestic-abuse/get-help/support-for-women>. The Helpline is 0808 808 2241. For further clarification or information please contact Julie Southwell at [Julie.Southwell@actionorg.uk](mailto:Julie.Southwell@actionorg.uk).
- Mums In Need is a non-profit local domestic abuse organisation which supports mums who have left emotionally/mentally abusive relationships and who want to rebuild their lives. The aim of the support is to help mums to feel more confident and in control of their situation and gain an understanding of exactly what they can do to help themselves and their children. MIN can provide them with the life skills they need so they can overcome their fears and find a way through the intimidation and emotional/psychological abuse. MIN are understanding and caring and have become experts in this field. They have a great deal of experience, knowledge and understanding about emotional abuse in relationships, as well as having an understanding about how you navigate your way through the family justice system. MIN wants to work with you by providing you with life skills so you can overcome your fears and find a way through the intimidation and emotional/psychological abuse to get you through these really difficult times. <http://mumsinneed.com>
- Healthwatch 'Tea and Tell' - Your experiences of help with daily living, focus group on homecare services, Mon 5 Mar, 2pm to 4pm, The Circle, Rockingham Lane. Call 0114 253 66 88, text 0741 524 9657 or email [info@healthwatchsheffield.co.uk](mailto:info@healthwatchsheffield.co.uk).
- Neighbourhood Watch – For information on how to get involved in your local neighbourhood watch or how to set one up in your local community, please contact Wendy Zealand on [wendyzealand@talktalk.net](mailto:wendyzealand@talktalk.net) who is the Sheffield Neighbourhood Watch District Chair.
- February is LGBT (lesbian, gay, bisexual and trans) History Month.
- SheFest, Sheffield's fringe festival celebrating International Women's Day, is 5-11 Mar with the main event on Sat 10 Mar in and around Tudor Square.
- Everyone welcome to submit news for the monthly Equality Hub Network Newsletter. Deadlines and submission forms are at [www.sheffield.gov.uk/equalityhub](http://www.sheffield.gov.uk/equalityhub).

## **Future meeting dates**

To be confirmed